The Role of Regions and States in Health Reform

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Who is HealthInsight?

Our business is redesigning healthcare systems for the better

A private, non-profit, community based organization dedicated to improving health and health care in the western United States.
Who is HealthInsight?

*Our business is redesigning healthcare systems for the better*

The *HealthInsight* enterprise holds contracts, grants, and is certified, in key areas of health care improvement:

- Admissions and Transitions Optimization Program (ATOP) – *Nevada*
- Community Health Information Exchange (HIE and cHIE) – *Nevada and Utah*
- Health Information Technology Regional Extension Center (REC) – *Nevada and Utah*
- Medicaid External Quality Review Organization (EQRO) – *New Mexico and Oregon*
- Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) – *Nevada, New Mexico, Oregon and Utah*
- New Mexico Prescription Improvement Coalition (NMPIC) – *New Mexico*
Who is HealthInsight? (con’t.)

- Qualified Entity (QE) – *New Mexico*
- Strong Start – *Nevada*
- PDMP Research – *Oregon*
- UtahHealthScape – *Utah*
- Total Cost of Care – *Utah*
- HealthInsight End Stage Renal Disease Alliance (ESRD)
- New Mexico Coalition for Healthcare Value – *New Mexico*
- Network for Regional Healthcare Improvement Collaborative (NRHI) – *Nevada, New Mexico and Utah*
- The Nevada and Utah Partnerships for Value-Driven Health Care (NPV, UPV) – *Nevada and Utah*
HealthInsight Governance

“Moral” Owners of HealthInsight

Affiliate Boards
- HealthInsight Nevada
  - Board Chair
  - Board Members
- HealthInsight New Mexico
  - Board Chair
  - Board Members
- HealthInsight Utah
  - Board Chair
  - Board Members
- HealthInsight ESRD Alliance
  - Board Chair
  - Board Members
- Northwest Renal Network
  - Board Chair
  - Board Members
- Acumenra/HealthInsight Oregon
  - Board Chair
  - Board Members

Propose Ends Policies to Management Board

HealthInsight Management Board
- Composed of Affiliate Board Members and CEO

True North Dashboard
- Measures Progress in Ends Policies

CEO
- Communicates Ends Policies

One and Three year goals for each affiliate developed by HealthInsight Staff and approved by affiliate boards

HealthInsight Nevada Executive Director
HealthInsight New Mexico Executive Director
HealthInsight Utah Executive Director
HealthInsight ESRD Alliance Executive Director
Northwest Renal Network Executive Director
Acumenra/HealthInsight Oregon Executive Director

Staff Project Progress
A Few Thoughts on the Nature of the Challenge
Improved System Performance Relationships

Better Outcomes & Health, and Lower Costs

Sharing Clinical Data Across Providers & Care Settings

Using HIT for Care Coordination

Transparency & Continuous Feedback Support

Work Flow & Care Process Redesign

Consumer Engagement

Payment Alignment

Engaged Community

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"Would you tell me, please, which way I ought to go from here?"
"That depends a good deal on where you want to get to," said the Cat.
"I don't much care where—" said Alice.
"Then it doesn't matter which way you go," said the Cat."—so long as I get SOMEWHERE," Alice added as an explanation.
"Oh, you're sure to do that," said the Cat, "if you only walk long enough."

Lewis Caroll, Alice in Wonderland
Supports All Areas

1. Engaged patients and public
   - Better health for the population
   - Better care for individuals
   - Lower cost through improvement

2. Improved health

3. High quality processes and outcomes

4. Responsible use of resources
   - Enable healthy living (5)
   - Patients, families engaged (2)
   - Effective prevention (4)

   - Safe care delivery (1)
   - Patients, families engaged (2)
   - Communication & care coordination (3)
   - Effective treatment practices (4)

   - More affordable (6)
   - Communication & care coordination (3)
   - Patients, families engaged (2)

5. Transparent system
   - Supports All Areas
Our Strategy:
Leverage the CMS 11\textsuperscript{th} Statement of work for quality improvement organizations (QIO) within quality innovation networks (QIN) to drive system-wide transformation.
11th SoW as a Driver of Change

Future State – People-Centered
Outcomes Driven
Sustainable
Coordinated Care
New Payment Systems (and many more)
- Value-based purchasing
- ACOs, Shared Savings
- Episode-based payments
- Medical Homes and care mgmt
- Data Transparency

11th SoW
- Project Management: Excellence in Operations
- Health People, Healthy Communities
  - B.1 Improving Cardiac Health and Reducing Cardiac Health Care Disparities
  - B.2 Reducing Disparities in Diabetes Care: Everyone with Diabetes Counts
  - B.3 Using Immunization Information Systems to Improve Prevention Coordination
  - B.4 Improving Prevention Coordination Through Meaningful Use of HIT and Collaborating with Regional Extension Centers
- Better Healthcare
  - C.1 Reducing Healthcare Associated Infections
  - C.2 Reducing Healthcare Acquired Conditions in Nursing Homes
  - C.3 Coordination of Care Evidenced by Reduction of Readmissions and Adverse Drug Events
- Better Care at Lower Cost
  - D.1 Quality Improvement Through Physician Value Modifiers
  - D.2 QIO Proposed Projects That Advance Efforts for Better Care at Lower Cost
- Technical Assistance – Quality Improvement Initiatives
A Small Analogy